in time tec
CREATING ABUNDANCE

Case Study
Industry: State Government Agency

Modern Tools to Create Measurable Government Impact

IDAHO INDUSTRIAL COMMISSION

Quick Stats

Verticals Served

- Data
- Low Code No Code

Technology Stack

Microsoft Power Apps, Azure DevOps, ADO, and SQL Azure

Fixed or Ongoing Project

Ongoing Project

Team Size

30

Background

The Idaho Industrial Commission (IIC) needed to modernize outdated, paper-based workflows across six interdependent departments. Each had unique needs but shared common processes, causing inefficiencies and duplication. IIC sought more than just software—they needed a strategic partner to guide a digital transformation that streamlined operations, improved collaboration, and built a scalable, future-ready system.

Key Results

Time Saved
Faster workflows through automation and validation

Error Reduction
Pre-populated fields reduce manual mistakes

Process Standardization
Unified workflows across all departments

The Challenge

Each department within the Idaho Industrial Commission had distinct workflows, stakeholders, and reporting needs—yet depended on shared resources and data. The challenge was to create tailored solutions for each group without creating silos, while also standardizing processes across the organization. We guided IIC through a collaborative Rapid Application Development (RAD) process, conducting deep-dive interviews to define needs, then building modular, reusable features. Using Microsoft PowerApps, SSIS packages, and Azure DevOps, we delivered six custom applications that met unique departmental goals while aligning with IIC-wide standards—eliminating paper-based processes and enabling a seamless, unified digital ecosystem.

The Process

Our team led each department through a guided co-development process. In small, focused sessions, our architect, business analyst, and developer met directly with stakeholders to build initial skeleton workflows. We then iterated on feedback, perfecting functionality through repeated RAD cycles. Each app followed this cycle—build, test, refine—until it met all requirements. Throughout, Azure DevOps tracked progress, feedback, bugs, and deployments. Each application was validated in UAT with real data before final promotion to production. The result: a user-approved, fully aligned solution—delivered collaboratively and efficiently.

Results & Impact

- **Consistent and User-Friendly Experience**
  All six applications were built using Microsoft PowerApps, creating a cohesive user interface across departments. Staff benefit from familiar layouts and navigation, reducing training time and improving adoption across IIC.

- **Improved Collaboration and Visibility**
  Shared data structures and integration points enhanced communication and coordination between interdependent departments. Teams now operate with greater transparency and alignment.

- **Scalable, Reusable Architecture**
  Applications were built modularly, allowing features to be reused or adapted for future department needs. This scalable approach reduces rework and accelerates future development.

- **Audit-Ready Deployment Process**
  Using Azure DevOps and a structured Dev–UAT–PROD pipeline, every application was tested with real data before launch. This ensures delivery confidence, traceability, and accountability across deployments.

in time tec
Get in Touch:
(208) 258-2424
info@intimetec.com